

Presence Saint Joseph Hospital, Chicago

SENATE DISTRICT 6 HOUSE DISTRICT 12



CARE COORDINATION



Reducing 30-day readmissions for high-risk patients

A multidisciplinary team implemented interventions including:

- ▶ Multidisciplinary care coordination rounds with patients and families
- ▶ Use of LACE readmission predictive index
- ▶ Comprehensive medication reconciliation at discharge
- ▶ Targeted patient and family education
- ▶ Follow-up phone calls after discharge

Patient, Family & Community Impact



Improves communication
with patient and family



Improves patient
understanding of
chronic conditions



Enhances
discharge plan

Saving Lives, Saving Dollars



Launch date: January 2017

